



## CANCELLATION & NO-SHOW POLICY

At Varicosity Vein Center, our goal is to provide quality treatment and care in a timely manner to all our patients. We schedule our appointments so that each patient receives the right amount of time to be seen by our providers and staff. A "no-show" or cancellation made with less than 48-hour notice significantly limits our ability to make the appointment available for another patient in need.

Please be courteous and call our office promptly if you are unable to attend your scheduled appointment. This time will be reallocated to someone who is in urgent need of treatment. Available appointments are in high demand and your early cancellation will give another person the opportunity to have access to timely care.

### Surgeries

Patients who fail to show for their scheduled surgery appointment or did not notify the office **within 2 business days** of their scheduled surgery appointment time, shall be subject to a fee of **\$250.00**.

As a courtesy, we send reminder text messages and/or make reminder calls in advance. Please note, if a reminder call or message is not received, the Cancellation & No-Show Policy remains in effect. Repeated missed appointments may result in termination of the physician/patient relationship.

If any appointment is cancelled by the physician or office as a medical necessity, then the patient is not subject to this charge. Insurance authorization denials are also an exemption of the fees.

These "No-Show/Cancellation" fees are not covered by insurance and are therefore the sole responsibility of the patient.

We appreciate your understanding of our need to follow a Cancellation & No-Show Policy to benefit our patients being seen in a timely and efficient manner.

**Signature of Patient or Authorized Representative:**

**Printed Name:**

**Date:**